



# Al Nifontano B&B

## HOUSE RULES

Welcome to our home!

We hope you will have a great stay in our B&B and that it will be an enjoyable experience for you.

We would like to inform you of our house rules. By confirming the booking, it is understood that you have read and accepted the house rules and that you will completely adhere to them.

- As the B&B is a small family-run business, there is no reception service available at all hours of the day. Check-out is by 11:00.
- Upon arrival we will ask you for your passport or proof of identity. Your data are treated in accordance with current privacy legislation.
- Balance is due at check-in. No refunds for early departures. According to Italian law, a B&B is not considered a commercial activity, so we are not required to issue any fiscal receipt.
- We are a non-smoking B&B. Strictly no smoking also e-cigarettes anywhere in the building – even on balcony and grounds. If evidence of smoking is detected you will be asked to immediately vacate the premises. An additional charge will be made for professional cleaning of the room. We have also a strict zero tolerance to the use of drugs on the premises. Any sign of illegal substances found will result in the guest being asked to leave immediately.
- It is forbidden to use inside the rooms warmers, electric heaters, gas stoves and similar, as they may cause damage to the property. It is also forbidden to prepare and eat meals in the rooms.
- Unauthorized visitors are not allowed inside the B&B.
- Pets are not allowed.
- B&B Al Nifontano does not accept liability for any inconvenience arising from any temporary defects or stoppage in supply of water, gas, electricity, and plumbing or for any loss or damage caused by weather conditions, natural disasters, acts of God or other reasons beyond its control.
- B&B Al Nifontano is not liable for any loss or damages to the guests' properties.
- You are liable for any damage howsoever caused (whether by the deliberate, negligent, or reckless act) to the room (s), B&B's premises or property caused by you. Any costs associated with repairs and/or replacement will be charged to the registered guest.
- We are located in a quiet and peaceful zone. Acceptable and appropriate noise levels must be maintained at all times. You are asked to observe silence from 14.00 to 16.00 and from 22.00 to 8.00.
- We ask you to reduce the change of towels and linen. In this way, we can save water! Please hang up your towels if you want to use them for a second time and only leave them on the ground when they are no longer usable.
- Loss of keys will incur a charge of € 50.00.
- Help us keep the toilet system clean and functioning. Please use the sanitary bag for your hygienic waste and do not dispose of it in the lavatory. It is also recommended to turn off the lights whenever you leave the room.

Should you not comply with the house rules, you will be expected to settle the full account and leave the premises immediately. We thank you for your understanding and cooperation regarding our house rules.

Samanta & Massimo